



Computer Methods (a division of Physio Systems, Inc)

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ActivitySuite.com Quick Start Tutorial

Overview

Thank you for taking time to check out [ActivitySuite.com](http://www.activitysuite.com) – a “fully-integrated network solution” for private patrol operators. We strive to provide a complete set of daily activity reporting and management tools – and everything being 100% browser-compatible¹

ActivitySuite is very easy to use. But like any tool with even a modest depth of sophistication, it takes a minimal effort to set up and configure. As you work through this tutorial, you will accomplish the following:

- Configure some important **Company Settings**
- Create a sample **Client Site** and a few **Incident Types**
- Create a site **Bulletin**
- Enter a couple of **Activity Logs**
- Generate a PDF **Report** and **email** it to your sample client

Before starting this tutorial, you must first create an account on the *ActivitySuite* web site. If you do not have an account, go to <http://www.activitysuite.com> and click the “Begin Free Evaluation” link under **Resource Links**. Fill out the form and click “Create Account”. You will be guided through the registration process.

When your account is initially created, you are assigned “Administrator” privileges. It gives you access to all areas of the *ActivitySuite* web site. When you are ready to deploy *ActivitySuite* within your organization, you will add users to your Company and choose their roles (levels of access). But for now, you will explore the capabilities of the web site as an administrator.

If you have not already done so, log in to the *ActivitySuite* site. There is a link on the home page that will take you to the login screen.

The screenshot shows the ActivitySuite.com website. At the top, there is a navigation bar with links for Home, Information, Pricing, Contact Us, and Login. Below this, the main heading is 'ActivitySuite' with the tagline 'A fully-integrated network solution for Private Patrol Operators (PPO)'. The page is divided into several sections: 'ActivitySuite offers you these important features:' which lists capabilities like working from any browser and tracking officer activities; 'ActivitySuite helps you realize these benefits:' which lists advantages like simplified reporting and reduced costs; 'Resource Links' which includes links for 'Get More Information', 'Begin Free Evaluation', 'View Snapshot Gallery', 'Video Tutorials', 'Brochure #1', and 'Specifications'; and 'Featured Clients' which displays the 'BaySide Patrol' logo. A red arrow points to the 'Login' link in the top right corner of the page.

¹ GPS and other hardware-related options may require supporting software to be installed on the user’s local computer



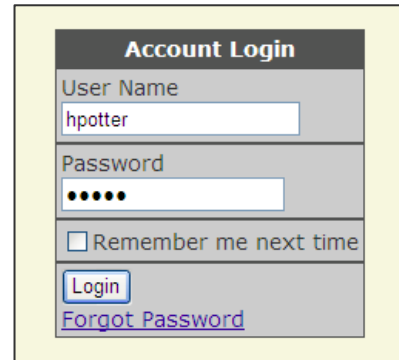
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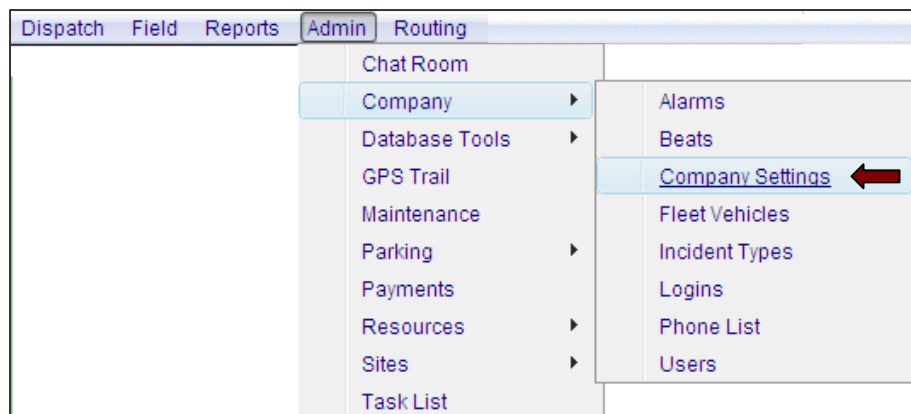
On the login screen, enter your User Name, Password and click the **Login** button.

If you bookmark pages on the site, you can return to those pages without having to login by checking "Remember me next time".

After logging in successfully, a menu bar will appear providing access to the major areas of the *ActivitySuite* site. Hover the mouse over the **Admin > Company** menu item to see company-related menu commands.



Log into the Web Site



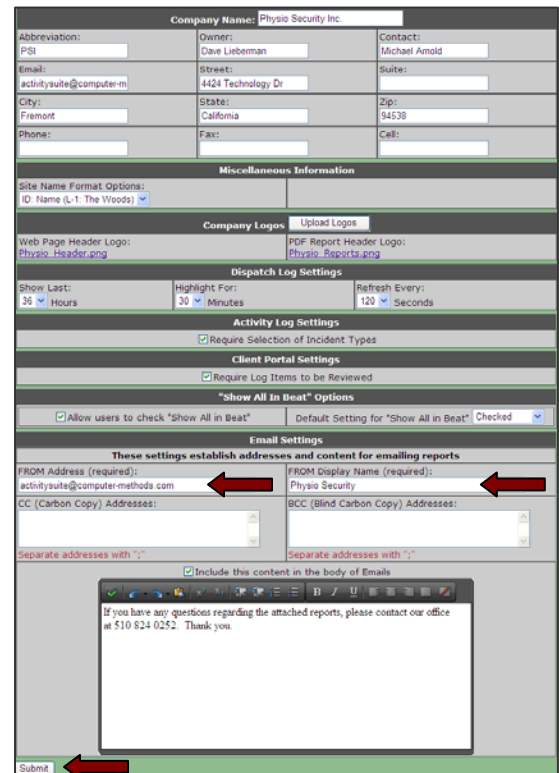
Administrator's Menu Commands

For this tutorial, we need to configure some of the Company settings to successfully produce crisp, professional client reports. Move the mouse cursor over **Company Settings** and left-click.

This is a thumbnail of the **Company Settings** screen. The settings we are concerned with in this tutorial are the Email Settings (highlighted). Before emails can be sent from your Company, you must provide a "From" email address and "Display Name".

The **From** email address must be a legitimate email address for your company. The **Display Name** can be any text string and will appear as the sender's name in emails received by your clients.

After you enter a **From** email and **Display Name**, click the **Submit** button to save your settings.

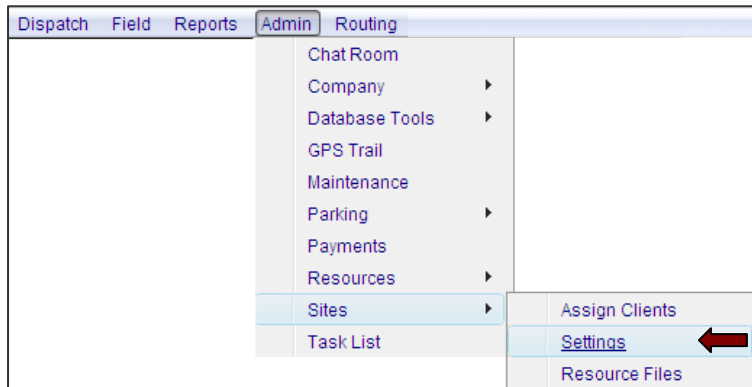


Company Settings Screen



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Site Management Menu Commands

The next step is to create a client site. Move the mouse cursor over the **Admin > Sites > Settings** menu item and left-click.

Your database will not have any sites. Click the **New Site** button and enter a shorthand notation and full name for your site. Click the **Add Site** button to continue.

*Tip: You can control the way Site IDs and Site Names are displayed to users on the **Company Settings** screen.*



Adding a New Site

Report Email Settings	
To: propertymanager@grimmerbuscenter.com; hoaboard@grimmerbuscenter.com	(Separate multiple addresses with ";")
CC:	
BCC:	

Report Email Settings Snippet from the Site Settings Screen

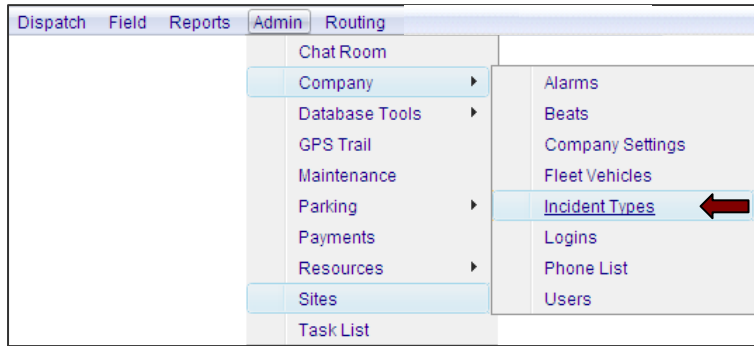
A configuration screen with a variety of site settings will appear. Find the section titled, "**Report Email Settings**". You must provide at least one email address in the "**To**" address section. This is the email address of the client that will receive the report. You can place multiple addresses in the box by separating them with the ";" character.

You can also specify email addresses for the Carbon Copy (CC) and Blind Carbon Copy (BCC) fields. A recipient in the BCC field will receive the email but their address will not appear in the email itself. When you are finished, click the **Update** button to save your settings in the database.



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Incident Types Menu Command

The next step is to create a few incident types. Incident types help you categorize your activity logs and are important for statistical reporting. Move the mouse cursor over the **Admin > Company > Incident Types** menu item and left-click.

The **Incident Types** screen shows you a list of the currently defined incident types. Create a new type by clicking the **Add New** button.



 				
<i>Points are only used for tabulating Company Statistics</i>				
	Incident Types	Client Portal	Statistics	Points
 	Trespassing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Company <input checked="" type="checkbox"/> Client	1

List of Currently Defined Incident Types

Add Incident Type

Enter a short description (100 characters MAX)

Company Statistics <input checked="" type="checkbox"/>	Client Statistics <input checked="" type="checkbox"/>	Point Value 1 <input type="button" value="v"/>
<input checked="" type="checkbox"/> View in Client Portal		

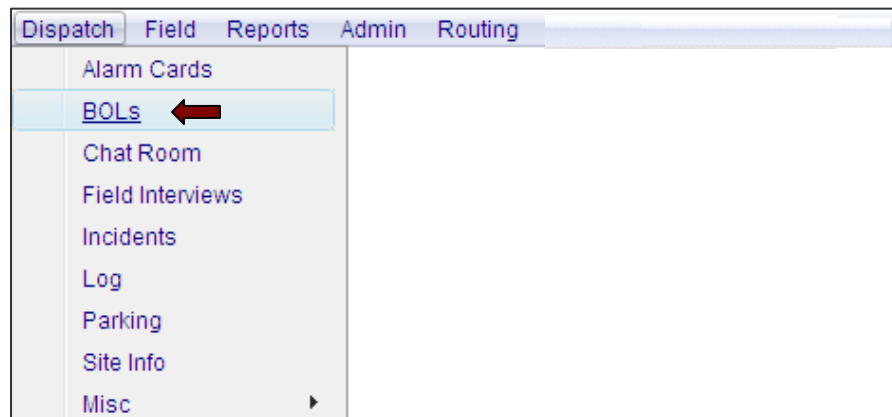



Defining a New Incident Type

Enter a description of the incident type and click the **Add** button. The other settings are not important for now and can be configured at a later time.

Tip: You can control how incident types are tabulated for statistical reports. You can also hide company-related incident types from being viewed by clients.

Next, we will create a bulletin (BOL). BOLs are managed from the dispatch menu. Click on **Dispatch > BOLs**.





Beat: <All> **Grimmer Business Center**
Site: ALA-001: Grimmer Bu.
From: 07/06/10 00:00 **To:** 07/07/10 23:59
 No BOLs for this site
 Show all in Beat:

This screen displays the site BOLs in effect for the indicated date range. To add a new BOL, click the icon.

Click the Icon to Add a BOL

Set the date range for period when your BOL should be active. Type in the text of your bulletin into the text area and click **Submit**.

Tip: The priority you assign to a BOL controls its color and the order in which it is presented to Field users.

*Tip: Don't forget to use the **ABC Spell Check** button!*

Add New BOL
Site: A-001: Alpha Commons **Priority:** Elevated Include in report Permanent
Begins: 2/12/2011 00:00 **Ends:** 2/19/2011 23:59
 Management reports that suspicious persons were in the swimming pool parking lot last night. Client requests increased patrols in the pool parking lot areas.
 Submit Clear Close

Entering a New Bulletin (BOL)

Priority	Site	Be On The Lookout!	From/To
Elevated	A-001	Management reports that suspicious persons were in the swimming pool parking lot last night. Client requests increased patrols in the pool parking lot areas.	02/12/11 00:00 - Sat 02/19/11 23:59 - Sat

The BOL has been added for the site.

Dispatch Field Reports Admin Routing

- Alarm Cards
- BOLs
- Chat Room
- Field Interviews
- Incidents
- Log**
- Parking
- Site Info
- Misc

The next step is to add log items to the site. Logs can be added from either the Dispatcher or Field menus. Move the mouse cursor over the **Dispatch > Log** menu item and left-click.

Selecting the Log Menu Command



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Beat: ALL Site: A-001: Alpha Commons

Last 24 Hrs From 2/11/2011 23 :59 To 2/12/2011 23 :59 Add Log Show all in Beat:

Drag a column header and drop it here to group by that column

Time	User	Site	Content
02/12/11 21:48, Sat	Dave Lieberman	A-001	Added BOL #173: Management reports that suspicious persons were in the swimming pool parking lot last night. Client requests increased patrols in the pool parking lot areas.

Adding a Log Item

Click the **Add Log** button to add an item to the daily activity log.

Add Activity Log Item

User: David Lieberman (dlieberman) Date: 7/10/2010 19 :12

Type: Trespassing Public Item

Site: ALA-001: Grimmer Bu..

I encountered a group of teenagers in the swimming pool parking lot. They are not residents. I advised them that only members are allowed in the pool. The group departed without incident.

1858 characters left

Entering the Content for a Log Item

Select an incident **type** using the dropdown list. Type in the text of your log content and click the **Submit** button.

*Tip: Don't forget to use the **Spell Check** button!*

*Tip: You can make a log item private by un-checking **Public Item**. Private items are not included in client reports.*

Beat: ALL Site: A-001: Alpha Commons

Last 48 Hrs From 2/10/2011 23 :59 To 2/12/2011 23 :59 Add Log Show all in Beat:

Drag a column header and drop it here to group by that column

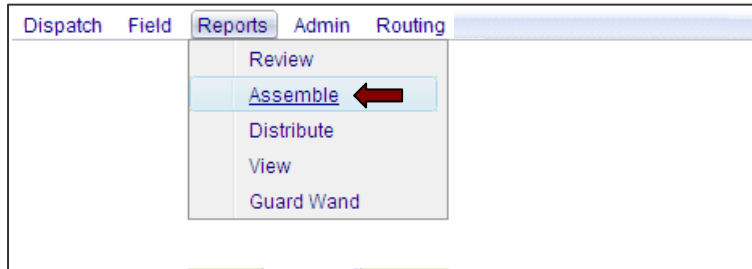
Time	User	Site	Content
02/12/11 22:00, Sat	Dave Lieberman	A-001	Suspicious Person: I encountered a group of teenagers in the swimming pool parking lot. They are not residents. I advised the group that only residents are allowed in the pool. The group dep..
02/12/11 21:48, Sat	Dave Lieberman	A-001	Added BOL #173: Management reports that suspicious persons were in the swimming pool parking lot last night. Client requests increased patrols in the pool parking lot areas.

The log item has been added to the site. Note that the creation of the BOL was also logged.



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Selecting the Assemble Menu Command

The next step is to build a client report. Move the mouse cursor over the **Reports > Assemble** menu item and left-click.

Report options provide the administrator with control over the content in reports. Verify that the options on your screen match those highlighted in the screen snapshot. Then click **Build** to create the report.

The screenshot shows the 'Report Generation' settings screen. The 'Last 24 Hrs' dropdown is circled in red. The 'Build' button is also circled in red with a red arrow pointing to it. Several checkboxes are circled in red: 'Generate Reports For Sites With No Activity', 'BOL Section Options', 'Activity Log Section Options', 'Omit section if there is nothing to report' (under BOL and Activity Log), 'Show Logged Activity', and 'Show Newly Created BOLs'. The 'Build Reports For These Sites' section on the right shows 'LA-001 (Grimmer Business Center)' with a checked checkbox.

Settings to Build a Client Report

The screenshot shows the 'Status of Report Build' screen. It displays 'Progress: 100% completed (1 of 1, 0 failed)' with a full blue progress bar. Below this, it says 'Time elapsed 00:02'. There are two columns: 'Reports Processed:' and 'Errors:'. The 'Reports Processed:' column contains 'ALA-001.pdf'. The 'Errors:' column is empty. A 'Cancel' button is at the bottom.

Report Generation Progress Screen

During the build process, a status screen will update the progress of the reports being created. Any problems are reported in the **Errors** section. If all of the reports are created successfully, the **Reports Distribution** will appear.



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Distribute Site Reports To Client

Check All [Back to Reports](#)

ALA-001.pdf ALA-001: Grimmer Business Center To separate addresses use ;

TO: CC: BCC:

Report Distribution Screen

Client reports are created in PDF file format. Click on the report file link to preview the client report. You can email the report to the addresses in the "TO:" box by clicking the **Send** button.

ActivitySuite Reports		
BOLs Currently In Effect		
ALA-001: Grimmer Business Center		07/10/10 08:00 - 07/11/10 08:00
Date	Priority	Description
07/07/10 23:28	Elevated	BOL ID 1550: Management reports suspicious persons were in the swimming pool parking lot last night. Client requests increased patrols in the parking lot area.

Printed 07/11/2010 14:17 Page 1 of 2

Page 1 of Client Report

ActivitySuite Reports		
Activity Log Report		
ALA-001: Grimmer Business Center		07/10/10 08:00 - 07/11/10 08:00
Date	Name	Activity
07/10/10 14:13	dlieberman	Trespassing: I encountered a group of managers in the swimming pool parking lot. They are not residents. I advised them that only members are allowed in the pool. The group departed without incident.

Printed 07/11/2010 14:17 Page 2 of 2

Page 2 of Client Report

Tip: The **Trial Mode** watermark does not appear when you are an active subscriber to ActivitySuite.com

Tip: You can add additional email addresses in the **TO**, **CC** or **BCC** address boxes



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Email Distribution Progress

Progress: 100 % completed



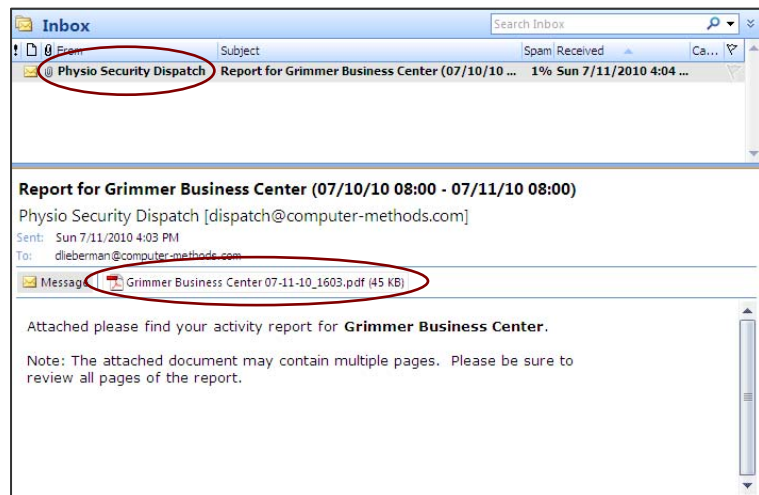
[Return to Reports](#)

Reports Completed:

Email sent for ALA-001 at 07/11/10 16:03

While sending emails, a status screen shows the progress of email distribution and lists the site reports that have been successfully transmitted by the server.

This is a screen snapshot of an email inbox that has received the Client Activity report. Note the display name you configured in the **Company Settings** screen appears in the **From** address field. The report is attached in PDF file format.



Congratulations! You have completed the ActivitySuite Quick Start Tutorial.

If you have questions about **ActivitySuite** or would like to schedule a training session, please call **David Lieberman** at **866 625 9091**.